

# ANNUAL REPORT

# 2025





3	A Brief Message from our Co-Chairs
4	Our Team
5	Chief Executive's Report
6	This Year
7	Our Impact
8	In Numbers
11	Spotlight
12	Supporting Needs
14	Challenging Laws and Policies
16	Cultures and Histories
18	Projects
19	Reports
20	Finance
21	In The News
22	Our Partners
23	Our Favourite Moment

Cover: Photo by Roma photographer Eszter Halasi (@eszterhalasi).

## A BRIEF MESSAGE FROM OUR CO-CHAIRS, DARREN DIGHTON *and* JUDY POINTING:

On behalf of the Trustee Board, we welcome you to the Friends, Families and Travellers Annual Report 2025, where we reflect on our organisation's achievements and direction over the past year.

Throughout 2024 it was clear that the Friends, Families and Travellers (FFT) mission remains as urgent and relevant as ever. As we strengthen our communities and individual identities, and celebrate our rich heritages across our many nomadic communities, we also still rise together to tackle and remove inequality, discrimination and enduring legislative hostility in our everyday lives.

Our organisation has stood firm—championing the rights, cultures and futures of Irish Traveller, Romany Gypsy, Roma, New Traveller, Showman and Liveaboard Boater communities.

This year, we have seen growing demand for our services and campaigns, and we are proud of the way FFT has responded—with integrity, impact and compassion. Whether we are celebrating culture or expanding frontline support services, strengthening policy or public affairs influence, the organisation continues to strike a delicate balance between immediate need and long-term change.

In 2024 we celebrated the theme “What does family mean to you?” as part of our Gypsy, Roma and Traveller History Month. The focus of this theme explored a topic many hold close to their hearts and dispelled myths, as well as providing free resources and educational

discussion alongside lived experiences through story telling. When we celebrate our families or friends, past and present, we reflect on the vibrant and rich histories so unique to Gypsy, Roma and Traveller communities and are thankful for the allies who have stood side by side, throughout history.

The board of Trustees has worked closely with our Chief Executive Officer, Sarah Mann, and the dedicated staff of FFT to support a clear strategic direction rooted in our values, justice and celebration. We remember the past to help us prepare for the future.

Our commitment to robust governance, sustainability, and maintaining the trust placed in us by the communities we represent remains a central pillar to our approach, mission and values. Our connection to the communities we serve is a key part of our vision.

As Co-Chairs and on behalf of the Board of Trustees, we offer sincere thanks to our partners, staff, volunteers and associates, and above all, the individuals and families whose lived experience, courage and trust continues to shape our work. Your voices are at the heart of everything we do, and what we want to do.

From the Trustee Board, we encourage everyone to move forward with care, with purpose, pride, and with a shared vision of a fairer, more inclusive society.

**DARREN DIGHTON**  
CO-CHAIR

**JUDY POINTING**  
CO-CHAIR

# OUR TEAM



## TRUSTEES DURING 2024/25

**Darren Dighton**  
Chair

**Dominique Corbett**  
Treasurer

**Judy Pointing**  
Vice Chair

**Marc Willers**

**Ben Stroud**

**Marius Taba**

**Rob Torkington**

**Heidi-Victoria Ireland**

**Siân Willet**

**Esther Stubbs**

**Martin McDonagh**

**Sarah Mann**  
Company Secretary

## HONORARY PRESIDENT

**Baroness Janet Whitaker**

## STAFF

**Abbie Kirkby**

**Amy McGourty**

**Angela Barnett**

**Anna Young**

**Barry Winchester**  
(Until October 2024)

**Chelsie Dolling**  
(Until June 2024)

**Chris McDonagh**

**Chris Walker**

**Doug Devaney**

**Elijah Vardo**

**Emma Bray**

**Emma Nuttall**

**Georgina Allen**

**Hal King**

**Ivy Manning**

**James O'Neill**

**Jessi Bruce**

**Jonathan Jones**

**Kara Hewitson**

**Lena Stokes**

**Lilia Bernard**

**Lulu Jones**

**Maisie Lumsden**

**Martha Ostick**

**Maxine Lambert**

**Megan Archer**

**Michelle Gavin**

**Michelle Kay**

**Millie Reeves**

**Ngawang Dhargyal**

**Rosie Fox**  
(Until August 2024)

**Rosie Hollinshead**  
(Until January 2025)

**Ruby Conlon**

**Sam Worrall**

**Sami McLaren** CMgr MCMI

**Samson Rattigan** BEM

**Sarah Mann**

**Scarlet Hannington**

**Suzanna King**

**Tommy Buck**

**Victoria Gilmore**

**Zillah Holford**

## VOLUNTEERS

**Amelia Jepson**

**Kathy Smith**

**Michael Manning**

**Patience Manning**

**Terry Green**

**Mary Glasheen**

**Daniel Partt**

**Zihannah Da Trindade**

**Lara Danti**

**Peter Omoregbe**

**Joy Eriaku**

**Sinéad Finnegan**

## ASSOCIATES

**Dr Alice Byram** MD

**Chelsea Mac Donnchadha**

**Chris McDonagh**

**Chris Penfold Brown**

**Gemma Challenger**

**Dr Simon Ruston** MRTPI

## CRYSTAL'S VARDOS CAST AND CREW

**Richard Cook**

**Jasmine Atkins-Smart**

**Lucy Mepsted**

**Maisie Lumsden**

**Martha Ostick**

**Stewart James Barham**

**Suzanna King**

## TRAVELLING TALES GUEST ARTISTS

**Chris Penfold-Brown**

**Elijah Vardo**

**Gemma Challenger**

**Imogen Bright Moon**

**Janna Eliot**

**Johnny Doherty**

**Kay Andrews**

**Leon Rawlings**

**Lubi Pyrah**

**Martha Ostick**

**Rachel Keet**

**Sarah-Jane Miller**

**Shirley Lamb**

**Thomas McCarthy**

**Tilly Miller**

# CHIEF EXECUTIVE'S REPORT

Dear reader,

I'm pleased to welcome you to the Friends, Families and Travellers (FFT) Annual Report 2025. As you will see over the following pages, this year has been one of progress, resilience, and powerful collective voices.

Throughout the past year, we have worked hard to expand vital support services, including our mobile advice bus which reaches families directly on site. Our Board of Trustees extend their congratulations to our Service Delivery Team for achieving the Advice Quality Standard accreditation, reflecting the professionalism and transparency of our advice work. We're especially proud that we've been able to support Gypsies and Travellers to access just under £500,000 worth of support, whether in grants, benefits, or similar.

Young people remain central to our efforts, within and outside of FFT. 19 Young Health Champions graduated our RSPH programme this year, and we continue to support education, employability and health awareness through inclusive programmes that build confidence and opportunity.

Nationally, our stand against injustice continues. Having identified an opportunity for recourse within the Crime and Policing Bill, our #Part4NoMore campaign mobilised supporters, campaigners and allies to challenge the harmful anti-Traveller legislation found in Part 4 of the Police, Crime, Sentencing and Courts Act 2022—you helped reach out to almost half of sitting MPs!

We are also proud to have supported legal

action which led to portions of the Police, Crime, Sentencing and Courts Act being declared incompatible with human rights. Our advocacy even helped secure UN recommendations urging better protections and services for our communities.

Cultural celebration continues to be a cornerstone of our work. From the FFT Awards to Gypsy, Roma and Traveller History Month, and the Travelling Tales micro-museum, we've amplified stories, achievements and traditions with pride.

Community voices shaped our 'What matters to us' manifesto ahead of the General Election, highlighting urgent needs—from ending hate and discrimination to improving access to health, housing, and education. Our national projects across health inequality, infant feeding and oral care continues to drive real-world change.

To all our staff, partners, and most importantly, the communities we serve—thank you. Your strength and commitment guide everything we do. With your support, we continue on the path to justice, dignity, and lasting change.

**SARAH MANN**  
CHIEF EXECUTIVE OFFICER



**THIS  
YEAR**



OUR **SERVICE DELIVERY TEAM** HELPED PEOPLE ACCESS JUST UNDER **£500,000 OF SUPPORT** IN THE FORM OF **GRANTS, UNIVERSAL CREDIT, PIP, AND MORE!**

AS PART OF OUR ONGOING **DIGITAL INCLUSION DRIVE**, WE DISTRIBUTED **750 SIM CARDS**, EACH WITH 6 MONTHS' WORTH OF **FREE CALLS, TEXTS AND DATA**. THAT'S EQUAL TO 90,000GB OF DATA GIVEN OUT.

**OVER 1650 PEOPLE** JOINED FFT **WEBINARS ON HEALTH INEQUALITIES** AND PARTICIPATED IN OUR **TRAINING PROGRAMME** ON PROVIDING **INCLUSIVE SERVICES** TO GYPSY, ROMA AND TRAVELLER COMMUNITIES.

# OUR IMPACT

SUPPORTING PEOPLE AND COMMUNITIES

“

Thank you for being a **great support**—I'm always singing your praises. I had been made to feel by others that I wasn't 'ill enough'...I want you to know that the work Jonathan and the team are doing is valuable and seen. On the days it feels hard, know I value you greatly.

— **Marge**



I'm so happy, Ruby. Like I said, it wouldn't have been possible without your help.

**Thank you so so much.**

— **Jimmy**

“

I just wanted to say again thank you for the training this morning. **One of the most insightful, interesting, thoughtful sessions I've ever taken part in.** The format was superb and so was the content. I learnt so much and have come away with a head full of questions and ideas.

— **Training participant**

”





# IN NUMBERS



Our website was accessed over **400,000** times (that's double than last year!)

FFT clients accessed more than **430 grants** for **essential items, advocacy and support**



We held **5383** advice sessions

We supported over **1,800 people** with **accommodation needs, hate and discrimination, employment and more.**



More than **£490,000** worth of **benefit support** was secured

**400+ families** accessed benefits with our support, **helping guarantee financial stability**



Helped **157** people with **Universal Credit** matters, **132** with **PIP**, and **143** with **other benefit issues**



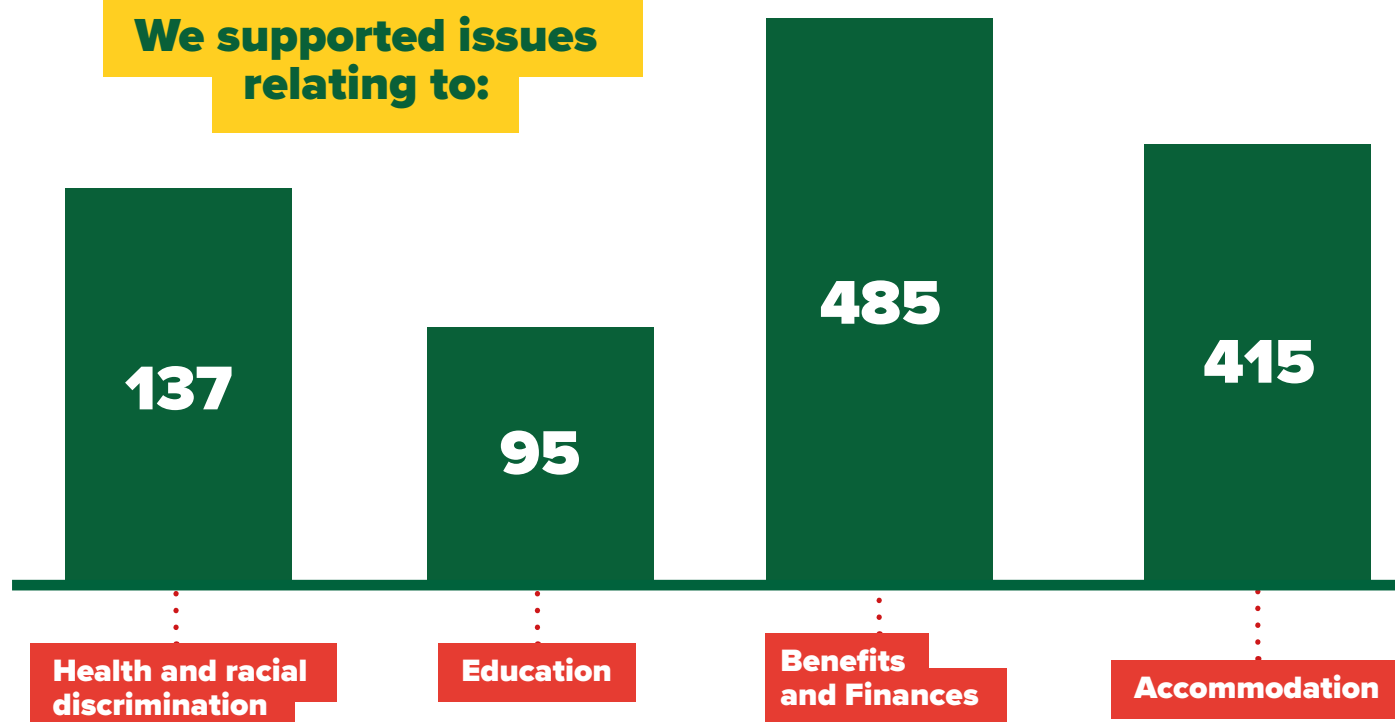
We supported Gypsy and Traveller families with nearly **2,000 issues that matter most to them**

Over **1650 people** joined **FFT webinars** on health inequalities and participated in our training programme on **providing inclusive services** to Gypsy, Roma and Traveller communities.



We supported **other charities and organisations** in accessing **£200,000** in **funding**.

We supported issues relating to:



Held and disbursed nearly **£3m** on behalf of **Moving for Change** and **Gypsy, Roma Traveller Friendly Churches** to support **strong organisational compliance** and **financial resilience**

Distributed **over £100,000** to organisations within **Gypsy and Traveller civil society**





## SPOTLIGHT

### BRIGHTON HEALTH PROMOTION

For over 10 years, Friends, Families and Travellers has partnered with Brighton & Hove City Council to improve the health and wellbeing of Gypsy, Roma and Traveller communities in Brighton and Hove. To help address the significant health inequalities Gypsy, Roma and Traveller people are likely to, and do, experience, we adopted an **asset-based community development approach**.

This approach recognises and builds on the strengths, skills and knowledge already present within the communities we work with, helping create sustainable health improvements. Working in genuine co-production with community members ensures that activities, topics and methods are **relevant, accessible, and culturally sensitive**.

During the project's lifetime, we have focussed on:

- **Improving access** to both primary and secondary healthcare services;
- **Increasing engagement** with local wellbeing services;
- **Delivering essential health protection work**, such as immunisation support and public health messaging.

The Brighton Health Promotion project aims to deliver **targeted health improvement** work across a range of key health areas identified as priorities for people from Gypsy, Roma, and Traveller communities. Dentaaid is an example of the partnerships we develop as part of Brighton Health Promotion:

### DENTAID

FFT partnered up with Dentaaid to help deliver free dental care to site residents in Brighton. This included a range of support such as tooth extraction, hygienist appointments, and general oral health advice, for Gypsy and Traveller people of all ages. The feedback has been great and we're hoping to roll out the model across Sussex in the near future!



# SUPPORTING NEEDS

Romany Gypsies, Roma and Irish Travellers face some of the **poorest life outcomes** of any minority ethnic groups in the UK, contributing to a cycle of inequality—a cycle that is often also experienced by New Traveller, Showman and Liveaboard Boater people.

To tackle issues at the root, we run **workshops, training** and **employability opportunities** for young people, and offer **information** and **advice** to families.

## WAITING FOR THE VAN

Our Service Delivery Team has been busy rolling out a new ‘mobile advice’ service for Sussex’s site residents, providing **advice and casework support right on the doorstep**, using our dedicated FFT advice bus. So far, we’ve delivered this service at seven sites across Sussex, with plans to expand further.

## VOTE! VOTE! VOTE!

Working closely with the Electoral Commission and Roma Support Group, we co-produced **accessible voting resources** with Gypsy, Roma and Traveller people. The resources included videos and leaflets, covering a range of topics from voter ID to why voting matters.

## ADVICE QUALITY STANDARD ACHIEVED

We earned the Advice Quality Standard (AQS) accreditation, showcasing our adherence to the highest levels of **professionalism, accessibility**, and **service quality** in our advice offering. This recognition reflects our commitment to delivering reliable, inclusive support for Gypsy, Roma, and Traveller communities.

## YOUNG HEALTH CHAMPIONS

Continuing our RSPH-qualification Young Health Champions programme, we have seen **ongoing success** working with schools throughout Sussex to deliver the training to young Gypsy, Roma, and Traveller people. We have had fantastic feedback from the people involved, and now 19 young Gypsies, Roma and Travellers have successfully completed our programme.



## GIVING SEASON

Our Season’s Giftings campaign continued for the third year running, and with everyone’s support, 80 Gypsy and Traveller families across Sussex received **toys, food**, or a **gas bottle**, ending the year on a high and helping spread holiday cheer.

## ROUND THE HOUSES (OF PARLIAMENT)

We connected Romany Gypsy, Irish Traveller and Roma people with parliamentarians as part of a shadowing experience in Parliament alongside members of the House of Commons and House of Lords to learn more about **what goes on in the seats of power**, day in day out.



# CHALLENGING LAWS AND POLICIES

## PART 4 NO MORE

Continuing our stand against Part 4 of the Police, Crime, Sentencing and Courts (PCSC) Act 2022, we launched #Part4NoMore in March 2024—a **national campaign** urging the repeal of this draconian legislation. In its current form, the law criminalises trespass (with intent to reside), leading to fines, imprisonment, and home seizures targeting Gypsy and Traveller families. Almost half of sitting MPs were contacted by our allies and supporters.

## UN JOINS STAND AGAINST PCSC ACT 2022

In March 2025, the UN's Committee on Economic, Social and Cultural Rights urged the UK to repeal Section 83 of the PCSC Act (eviction powers against roadside camps), following **written evidence submitted by FFT**. It also recommended culturally pertinent stopping places; improved access to services (like health and education); anti-discrimination measures; and gender-responsive budgeting for Gypsy, Roma and Traveller communities.

## PLANNING REFORMS AND REFORMING PLANS

FFT produced a **policy note** following a series of updates to the National Planning Policy Framework (NPPF) and Planning Policy for Traveller Sites (PPTS), which include a more inclusive definition of *Traveller*, relaxed Green Belt development rules, and improved planning permissions when a 5-year pitch supply is lacking.



Tackling inequality requires action across systems: on the frontline, on the front benches, and at the 'table'. At FFT, we adopt a **multi-pronged approach**, from our Service Delivery Team's outreach to our Development Team's national projects, to our policy, public affairs and national campaigning work:

## OUT OF SITE

Our Freedom of Information-led **summary report** revealed that 92% of UK local authorities have no transit sites for Gypsy and Traveller communities. Of the few with provision, access is limited—restricted stays, unclear fees and data inconsistency. We continue to call for urgent funding, clarity, guidance, and repeal of discriminatory legislation.

## HIGH COURT AGAINST PARTS OF PCSC ACT

In May 2024, the High Court ruled parts of the Police, Crime, Sentencing and Courts Act 2022—especially those extending Gypsy and Traveller area ban powers—breach the European Convention on Human Rights, citing unreasonable intrusion into private and family life. The case was brought by Wendy Smith, a Romany woman, as Claimant, with FFT and **Liberty** acting as Interveners.

## PARLIAMENTARY WORK WITH THE APPG

With a new government in place and as new legislation and policies are developed, our work as Secretariat to the All Party Parliamentary Group (APPG) on Gypsies, Travellers and Roma has been as crucial as ever. Work includes supporting the cross-party group's work on incoming Bills, seeking to improve protections for Gypsy and Traveller site residents, and pressing the Government on key issues that matter most to Gypsy and Traveller people—from the national suicide prevention strategy to a Point of Order to the Home Secretary on the actions of Greater Manchester Police.





# CULTURES AND HISTORIES

Inequality is more than just systems—it's about people, stories, and cultures. At FFT, we choose to **honour histories**, **amplify lived experiences**, and **create spaces** of dignity, belonging, and shared understanding.

## FFT AWARDS 2024

Friends, Families and Travellers hosted its 2024 **awards** in Brighton to honour Romany Gypsy, Irish Traveller, Roma, New Traveller, Showman, and Liveaboard Boater communities. Winners included young advocate Crystal Smith, heritage champion Kelly Horsley, boxing coach Eli Green, educator Pierina Tello, the Traveller Women's Health Group, and lifetime achiever Chris Penfold Brown.

## WHAT DOES FAMILY MEAN TO YOU?

Our theme for Gypsy, Roma and Traveller History Month (GRTHM) 2024 was '**What does family mean to you?**' We focused on the meaning of family, and the different shapes and sizes it can take, encouraging people from across our society to explore what family means to them.

## TRAVELLING TALES

Our micro-museum and storytelling project Travelling Tales sees our **famous Crystal's Vardo wagon** filled with beautiful artefacts created, donated, and procured by Gypsy, Roma and Traveller people from across the country. The Vardo held a 3-month residency at the Worcester Art Gallery and Museum, and children's workshops with live music from Romany, Irish Traveller and Roma performers also took place throughout 2024.

## WHAT MATTERS TO US

Ahead of the 2024 General Election, we gathered views from Romany Gypsy, Irish Traveller, Roma, New Traveller, Showman, and Liveaboard Boater communities for our 'What matters to us' manifesto. Key priorities for the at-the-time incoming UK government included **ending hate**, improving **essential services**, **upholding human rights**, and **poverty relief**. Young people also highlighted cost of living, services funding, and citizenship.





## PROJECTS



We continue to focus on **delivering meaningful projects** for **long-term change**, for the benefit of Irish Traveller, Romany Gypsy, Roma, New Traveller, Showman and Liveaboard Boater communities.

### TRAPPED IN THE TURNSTILE

Working with young Gypsy, Roma and Traveller people with experience of the criminal justice system, we produced a **report detailing experiences of discrimination and lack of support** throughout their journey. We highlighted cultural ignorance, lack of tailored education, mental health supports and a 'revolving door' effect.

### FEEDING LITTLE ONES

In collaboration with Roma Support Group (RSG), as part of the Health and Wellbeing Alliance, we co-produced **key resources on infant feeding**, aimed at Gypsy, Roma and Traveller parents. Covering questions on natural, formula, or combination feeding, and the different types of financial support available, these resources offer inclusive guidance for parents.

### MIND THE HEALTH GAP

Continuing our partnership with RSG, we released a series of reports outlining healthcare barriers and inequalities faced by Gypsy, Roma, and Traveller people, with recommendations and guidance. These include **maternal and mental health guidance**, **frontline-access research**, and **workshops** for NHS staff.

### GYPSY ROMA TRAVELLER FRIENDLY CHURCHES

The Gypsy Roma Traveller Friendly Churches project now has Paul McAleenan, Auxiliary Bishop for the Roman Catholic Diocese of Westminster, as a patron. The project has seen a new ambassador **Abi Smith** join its work, **six newly declared 'Friendly Churches'** become sanctuary stops, and held its **first National Conference** to great success!

## REPORTS

[CLICK TO VIEW ONLINE](#)

To continue **targeting injustice at all levels**, we carry out **evidence-based policy research**. Here are some of our key research and reports from the past year:

#### **'What matters to us': A manifesto by Gypsy, Roma and Traveller people for the new Government**

*Friends, Families and Travellers, June 2024*

#### **Enablers of digital inclusion in primary care for Gypsy, Roma and Traveller Communities**

*Friends, Families and Travellers, August 2024*

#### **Guidance for Social Prescribing Link Workers on engaging with Gypsy, Roma and Traveller communities**

*Friends, Families and Travellers, August 2024*

#### **Tackling Mental Health Inequalities for Gypsy, Roma and Traveller people**

*Friends, Families and Travellers, August 2024*

#### **Gypsy, Roma and Traveller community experiences of infant feeding, information and support services**

*Friends, Families and Travellers, September 2024*

#### **Freedom of Information research: Local authority transit provision for Gypsies and Travellers across the UK**

*Friends, Families and Travellers, December 2024*

#### **Planning Reforms December 2024: Impacts on Planning for Gypsy and Traveller Communities**

*Friends, Families and Travellers, December 2024*

#### **Trapped in the Turnstile: Understanding the Impacts of the Criminal Justice System on Gypsy, Roma and Traveller Young Adults and their Families**

*Friends, Families and Travellers, February 2025*

#### **The Renters' Rights Bill (2024-25) and the need for protections against disrepair on Gypsy and Traveller sites**

*Friends, Families and Travellers, March 2025*

#### **FFT x Amnesty Joint Briefing: Gypsy, Roma and Traveller communities and the right to social security**

*Friends, Families and Travellers, March 2025*





Statement of financial activities (Incorporating an income and expenditure account)  
for the year ended 31<sup>st</sup> March 2025

		Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
<b>INCOME AND ENDOWMENTS FROM</b>	<b>Notes</b>						
Donations and legacies	3	1,441,344	269,745	1,823,050	1,167,428	151,588	1,319,016
Charitable activities	4	115,331	-	115,331	219,875	-	219,875
Investments	5	21,103	-	21,103	6,158	-	6,158
Other income	6	38,345	-	38,345	-	-	-
Total income		1,728,084	269,745	1,997,829	1,393,461	151,588	1,545,049
<b>EXPENDITURE ON:</b>							
Charitable activities	7	1,525,047	201,070	1,726,117	1,358,131	149,018	1,507,149
Total expenditure		1,525,047	201,070	1,726,117	1,358,131	149,018	1,507,149
Net income and movement in funds		203,037	68,675	271,712	35,330	2,570	37,900
Reconciliation of funds: <i>Fund balances at 1 April 2024</i>		395,658	4,602	400,260	360,328	2,032	362,360
Fund balances at 31 March 2025		598,695	73,277	671,972	395,658	4,602	400,260

Statement of financial activities (Incorporating an income and expenditure account) for the year ended 31<sup>st</sup> March 2025



CLICK TO VIEW ONLINE

We place the experiences of **Gypsy, Roma and Traveller communities at the forefront** of the national conversation, so that the general public is **equipped with the right information**.

How the cost of living is affecting Gypsies and Travellers  
*ITV News, May 2024*

Pontins apology to Irish Travellers ‘late’ but ‘encouraging’, says charity  
*The Herald Scotland, September 2024*

Charities must stop seeing climate change as a separate issue  
*Civil Society, November 2024*

Deputy mayor issues statement over Gypsy and Traveller videos and wants ‘full report’ from GMP  
*Manchester Evening News, November 2024*

Traveller site plans to be reviewed in new year  
*BBC News, December 2024*

Gypsy, Roma and Traveller people’s experiences to be highlighted at the UN  
*Travellers Times, February 2025*

Basildon Council set to find more than 200 sites for Travellers  
*Yellow Advertiser, February 2025*

‘A turnstile you can’t escape: The impact of the justice system on young Gypsy, Roma and Traveller people’  
*Magistrates Association, March 2025*

Civil Society leaders call on Government to repeal new anti-Travelling laws  
*Travellers’ Times, April 2025*

‘Why I hesitate to tell people I’m a Gypsy’  
*BBC News, April 2025*





## WITH GRATEFUL THANKS TO OUR FUNDERS AND PARTNERS

AB Charitable Trust  
Access to Justice Foundation  
Arts Council England  
Barrow Cadbury  
Blagrove Trust  
Blue Moon Trust  
Brighton and Hove City Council  
Chalk Cliff Trust  
Children in Need  
Choice Support  
Department of Health, Public Health England and NHS England  
Disrupt Foundation  
East Sussex County Council  
Esmee Fairbairn Foundation  
Fidelity Foundation  
Garden Court Chambers  
Garfield Weston Foundation  
Gilead Sciences  
Indigo Trust  
Irish Government Department of Foreign Affairs and Trade: Emigrant Support Programme  
Irish Youth Foundation  
John Ellerman Foundation  
Joseph Rowntree Charitable Trust  
Lewes District Council  
Lewes Town Council  
Lloyds Bank Foundation  
Lund Trust  
Moving for Change  
NHS England  
NHS Sussex ICB  
Oak Foundation  
Paul Hamlyn Foundation  
Roddick Foundation  
Souter Charitable Trust  
South Downs Housing Association  
Sussex Community Foundation  
Sussex Partnership NHS Trust  
Sussex Police and Crime Commissioner  
The Henry Smith Charity  
The National Lottery Community Fund  
UKSHA  
University of Brighton  
West Sussex County Council

## OUR FAVOURITE MOMENT

OUR FAVOURITE MOMENT  
THIS YEAR WAS ACHIEVING  
THE COVETED **ADVICE QUALITY  
STANDARD** (AQS).

WE CONSIDER OUR SERVICE  
DELIVERY TEAM AS THE  
**FINEST IN THE COUNTRY—**  
FROM **PROVIDING ADVICE AND  
ADVOCACY** THROUGH OUR  
NATIONAL HELPLINE, TO OUR  
PAN-SUSSEX OUTREACH.

THE AQS RECOGNISES AND  
REINFORCES OUR  
COMMITMENT TO **INCLUSIVE,  
ACCESSIBLE AND PROFESSIONAL  
ADVICE PROVISION.**



**FRIENDS,  
FAMILIES &  
TRAVELLERS**

# **FRIENDS, FAMILIES & TRAVELLERS**

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**[gypsy-traveller.org](http://gypsy-traveller.org)**