**Glen’s story**

*“I went to a doctor in Stroud a few years ago with 2 cracked ribs, coughing up blood. I had proof of address and all the relevant documents but hadn’t previously been registered at a surgery in the UK before. They said they didn’t believe that I hadn’t had a GP before and wouldn’t register me. I went home and Googled for a different GP nearby and they registered me, no problem.*

*I was surprised that within the NHS they wouldn’t see me without filling all the forms, even when I was clearly in pain. I was upset that people can put form filling in front of someone’s wellbeing.”*

Glen is from the New Traveller community