### Case studies

# THE BRITISH RED CROSS

Training from FFT during a staff development day, allowed the British Red Cross SE Region team to learn about the very poor health outcomes of the Gypsy and Traveller communities. With FFT, the Red Cross developed a programme to outreach to Gypsies and Travellers with the aim of building health resilience through first aid training - meeting the Red Cross's charitable aims. The Red Cross are now developing culturally relevant training materials, running training with Gypsy Groups and planning to run First Aid demonstrations at Traveller horse fairs .

### HMP MAIDSTONE

After attending training with FFT, the Diversity Officer at HMP Maidstone worked with prisoners from a Gypsy Traveller background to produce a magnificent display to celebrate GRT History Month. The prisoners also cooked traditional dishes to share with others.

The Gypsy Traveller prisoners were delighted to discover that their culture had been recognised. There were many positive comments made from prisoners, staff and visitors who acknowledged that they had not previously explored this culture.

They now have a Gypsy Traveller prisoner representative on their Race Equality Action Team and are planning a future event.

# Why use FFT?

We are the only national body that works with all the travelling communities regardless of ethnicity or background. We have a long successful history of direct service support to the Gypsy and Traveller communities, a strong research and evidence base, giving us unparalleled understanding, and access to a wide range of speakers from the communities. We are a significant player in the national policy debates, working with and advising Government, Parliament, NHS, Police, Local Authorities and many other national and regional bodies.

We can work with you to create high quality training interventions to ensure that our training genuinely helps you reach your goals, fits your budget and provides excellent value for money.

To discuss your needs please call Sarah Mann on 01273 234803 or drop her an email at sarah@gyspy-traveller.org

#### FRIENDS, FAMILIES & TRAVELLERS

Community Base 113, Queens Road Brighton BNI 3XG

Phone: 01273 234777 Fax: 01273 234778

e-mail: fft@gypsy-traveller.org

# FRIENDS, FAMILIES & TRAVELLERS

# Gypsy & Traveller Cultural Capability Training



...working towards a more equitable society where everyone has the right to stop and to travel without constant fear of persecution because of their lifestyle...

Tel: 01273 234777

# testimonials

"I got a lot from that day... if only to realize my own prejudices that I wasn't even aware that I had!!!"

"Action planning - good discussion and focused on what we can do to progress"

"As a result of the training I now stick up for Gypsies & Travellers because I have more knowledge"

"I have learned a lot about how best to support clients"

# WE PROVIDE TRAINING THAT:

**OUR AIM** 

- Enables your staff to better engage with the Gypsy and Traveller communities
- Enhances your service delivery and equalities practice

# BY EQUIPPING YOUR STAFF WITH:

- Factual knowledge of the issues facing the Gypsy and Traveller communities
- Emotional understanding of the real impact of social exclusion on Gypsy and Traveller
- Practical advice and guidance
- A toolkit of practical techniques
- Confidence to tackle the issues
- Action plans
- Support
- Resources
- Contacts in other agencies and communities

### TAILORING YOUR TRAINING:

- We will research your local situation
- Work with your priorities and frameworks

### MFTHODS

We use a full range of current training methodologies including:

- **Workshops**
- **Presentations**
- Seminars
- DVD and video
- Community speakers
- Workplace learning
- Group or individual sessions
- Long term programmes with ongoing support
- One off interventions
- Knowledge checking and assessment
- Action planning
- Take away resources
- Explicit links to your organization's professional development processes.